

OUR PROMISE TO YOU

Whether in person, over the phone or online, we are dedicated to giving each of our customers a unique and personal experience which follows these standards of customer service:

- We're welcoming
- We listen
- We will trust and respect you
- We will help you find what you need
- We will offer diverse and inclusive events, facilities and services



Libraries Unlimited is a registered charity responsible for running Torbay Libraries.

Every penny raised goes directly towards library services that help make a difference to people's lives and communities. **Registered charity number: 1170092**